COMPANY PROFILE / PUBLIC EDITION

Technology solutions. Systems integration.

For Enterprise and Industry

CyEagles brings IT and OT infrastructure, cybersecurity, and AI solutions together around customer requirements. We support industrial, commercial and public-sector technology needs through product sourcing, supply coordination and integration within an agreed project scope.



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01 / COMPANY

Company direction and customer focus

CyEagles is an IT and operational technology (OT) solutions provider serving requirements in Saudi Arabia. We connect customer specifications with suitable products and defined integration activities across enterprise and industrial environments.

Our purpose

We make technology procurement and project coordination easier to manage. Customers can bring a complete bill of materials, a technical specification or an initial operational requirement and work with one commercial point of contact across multiple product categories.

Our direction

Our ambition is to become a trusted solutions provider for organizations that need dependable technology and clear accountability. Our approach starts with understanding the intended use, identifying suitable options and agreeing what will be supplied, integrated and handed over.

Customers and markets

Customer group	Typical areas of focus
OEMs and system integrators	Project bills of materials, multi-vendor sourcing and coordinated delivery.
Energy utilities and industry	OT infrastructure, network segmentation, asset visibility and operational resilience.
Government and enterprises	IT infrastructure, security platforms, licensing and technology refresh requirements.
Healthcare and education	Reliable infrastructure, endpoint protection, access security and data recovery.

What customers can expect

Customer specifications guide product selection. Exact product identities, proposed alternatives, delivery assumptions and support terms are clarified before purchase. Integration responsibilities are agreed early so that supply, engineering and customer obligations remain visible throughout the engagement.

02 / SOLUTIONS

Infrastructure software and AI

Our portfolio spans the physical infrastructure, software and subscriptions needed to support enterprise applications and industrial systems. Selection is shaped by the customer's approved design, compatibility requirements and operating environment.

Computing and data infrastructure

Servers, storage and virtualization requirements form the foundation of many IT and OT projects. CyEagles coordinates sourcing around capacity, availability, supported configurations and warranty expectations. Infrastructure refresh enquiries can include required peripherals, network interfaces and related platform licences.

Connectivity and networking

Switches, connectivity components and network infrastructure are considered as part of the complete requirement. Quantities, interfaces, optics, management features and support coverage should be identified together to reduce missing items during deployment.

Software and subscription supply

We support software, platform licences and subscription requirements through manufacturers, distributors and channel partners. Quotation details distinguish editions, licence metrics, quantities, term lengths and renewal conditions so customers can compare offers on a consistent basis.

AI and operational software

AI software and solutions, asset monitoring, integrity management and patch management are included within our portfolio focus. Each enquiry should define the business use case, required data, hosting environment and integration boundaries before the solution and commercial scope are agreed.

Requirement	Selection considerations
New deployment	Approved architecture, capacity, interfaces and required product versions.
System expansion	Compatibility with installed platforms, licence growth and support alignment.
Technology refresh	Replacement scope, migration responsibilities and continuity requirements.
Renewals	Entitlement records, subscription dates, quantities and applicable support terms.

03 / SOLUTIONS

Security and operational resilience

CyEagles supports security and resilience requirements across IT and OT environments through product sourcing and project-specific integration scope. The emphasis is on fit with the approved architecture, operational constraints and customer acceptance criteria.

Solution area	Portfolio coverage
Network protection	Firewalls, network segmentation, secure remote access and network visibility.
Endpoint protection	Anti-malware, application control, removable-media protection and endpoint detection solutions.
Industrial visibility	OT asset visibility, threat detection, asset and configuration management, and industrial patch management.
Controlled data transfer	Data diodes and secure transfer solutions for defined industrial connectivity requirements.
Security operations	Log management, security analytics, vulnerability management and network TAPs.
Data and identity protection	Data security, email security, identity-related solutions and platform licensing.
Backup and recovery	Backup software, data protection, recovery platforms and associated storage and support.

Respecting the operating environment

Industrial requirements often depend on approved software versions, vendor compatibility and controlled maintenance windows. These constraints should be captured during requirement review and reflected in product selection, testing and any agreed implementation activities.

Resilience beyond the purchase

Recovery objectives, support coverage and renewal dates influence the long-term usefulness of a solution. Where relevant, the scope should identify backup capacity, recovery validation responsibilities and the records needed by the customer's operations team after handover.

04 / DELIVERY

Project delivery and engagement

CyEagles provides a commercial coordination point from initial enquiry through supply and handover. Installation, integration, configuration and commissioning are included only when explicitly agreed in the project scope.

1 Understand the requirement

Review the specification or bill of materials, quantities, operating environment and delivery dates. Clarify approved vendors, acceptance criteria, compatibility constraints and any mandatory documentation before seeking offers.

2 Define the solution and quotation

Coordinate product selection, availability and commercial offers through the supply channel. Present exact items, subscription terms, quotation validity and lead-time assumptions. Identify alternatives and deviations for customer review before commitment.

3 Confirm scope and purchase

Agree the final bill of materials, commercial terms and purchase order. Define who is responsible for supply, site readiness, implementation, testing and acceptance. Confirm the required delivery location and supporting documentation.

4 Coordinate supply and integration

Follow order status and delivery arrangements. When engineering services are required, agree the implementation resource model for that project, including the respective roles of CyEagles, the customer and any manufacturer or specialist service provider.

5 Complete handover and follow through

Coordinate shipment records, licences, serial information and vendor support entitlements. For integration scope, define the configuration records and acceptance evidence to be handed over. Support and renewal activities follow the purchased coverage and agreed responsibilities.

Engagement options

Customers may engage CyEagles for supply only, supply with defined integration, or licensing and renewal coordination. Each model is documented in the quotation and purchase scope, allowing the level of involvement to match the project requirement.

05 / ASSURANCE

Quality and commercial assurance

A sound technology purchase depends on both technical suitability and commercial clarity. Our approach is to resolve the details that affect acceptance, delivery and support before an order is placed.

Control point	What should be agreed
Product identity	Manufacturer, exact SKU, model, edition, quantity and licence metric.
Technical suitability	Approved versions, interfaces, platform compatibility and recorded deviations.
Delivery	Availability, lead-time basis, destination and shipment conditions.
Support and warranty	Coverage period, support entitlement, registration requirements and renewal dates.
Implementation	Work boundaries, responsible parties, prerequisites and permitted work windows.
Acceptance	Inspection criteria, required tests and evidence of completion.
Change control	Approval of substitutions, scope changes and commercial impacts before execution.

Professional working principles

Clear communication, accurate product representation and respect for customer information guide how we work. Customer drawings, specifications and commercial information should be shared only with the parties needed to fulfil the agreed requirement.

Site and operational requirements

Site access, safety conditions and operating restrictions are addressed within the scope of any onsite work. The customer's approval process and maintenance requirements should be established before activities that could affect live systems.

A useful handover

The agreed handover package can include delivery documentation, product and serial records, licence details, warranty information and support contacts. Configuration and test records are included where they form part of the contracted integration scope.

06 / PROJECTS

Solution packages

CyEagles sources technology through manufacturers, distributors and channel partners. Product selection follows customer requirements and approved product lists, with availability, supply route and support terms confirmed for each quotation.

Illustrative solution packages

Package	Typical components
OT monitoring	Monitoring platform licences, sensors, network TAPs and vendor support.
Endpoint and recovery	Endpoint security licences, backup software, storage and support terms.
Secure infrastructure	Firewalls, switches, servers, required optics and warranty coverage.
Software lifecycle	Required licences, subscriptions, support entitlements and renewal coordination.

Packages are tailored to the customer's approved design. Quantities, performance, integration and acceptance requirements are established for each enquiry; the examples above are not references to completed customer projects.

07 / CONTACT

Start your next project

Share your requirement with CyEagles to begin a structured review of the products, delivery expectations and services needed for your project.

What to include in your enquiry

Bill of materials or technical specification, including quantities.

Approved manufacturers, product versions and acceptance criteria.

Software licence metrics and required subscription or support terms.

Delivery location, target dates and any phased delivery requirements.

Required integration services, site conditions and customer responsibilities.

Company enquiries

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Market focus: Saudi Arabia

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Based on the approved company profile v3. Personal contacts and named technology brands have been removed for public distribution.